

Complete satisfaction or your money back.

*Terms and conditions apply.
See at the back of this form.



IMPORTANT: To avoid unnecessary delays, please complete the coupon below in full, writing clearly in block letters giving a complete address and postcode.

I claim my full refund for the Zodiac T5 Duo.

I confirm I have enclosed the original receipt of purchase (photocopies not accepted) and that I keep at Zodiac's disposal the complete Zodiac T5 Duo in its original packaging for pick up upon successful processing of the refund claim.



Please tick
the box

Please explain briefly why you are not satisfied with the product

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Date of purchase: **Store of purchase:**

Your name:

Address:

Postcode: **Suburb:**

Daytime phone number:

Send the original invoice and your completed claim to:

ZODIAC Group Australia Pty Ltd
CUSTOMER CARE / 30 DAY MONEY BACK GUARANTEE
PO Box 7238 Wetherill Park, NSW 2164

Zodiac Group Australia Pty Ltd ABN 87 002 641 965

For more information you can call our
Customer Care Centre: **1800 688 552**



ZODIAC®

a better life

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Terms and conditions

1. This offer is being made by Zodiac Group Australia Pty Ltd, ABN 87 002 641 965.
2. The offer is subject to the terms and conditions set out below.
3. The offer is valid until 31/03/2012 and only for Zodiac T5 Duo disc pool cleaners with a '30 day money back guarantee' sticker on the box.
4. If you are not satisfied with the Zodiac T5 Duo disc pool cleaner within 30 days of purchase and upon conditions described in clause 4.1 and 4.2, please send to Zodiac the following items:
 - a) - the original invoice (photocopies are not accepted), as a proof of purchase; and
 - b) - the completed form which is attached at the end of these terms and conditions.

Please retain the complete Zodiac T5 Duo in its original packaging as we will arrange to pick this up upon the successful processing of the refund claim.

- 4.1. The Zodiac T5 Duo disc cleaner must be installed prior to making the claim in accordance to the instructions outlined in the T5 Duo owner's manual supplied in the packaging. In addition, all care must be given to ensure the good working order of other pool equipment such as filter and pump potentially affecting the performance of the Zodiac T5 Duo.
- 4.2. Zodiac shall reserve the right to send out a Zodiac representative to attend your premises to ensure the Zodiac T5 Duo has been properly installed as per clause 4.1.
5. We shall use the personal data you provide only for purposes of performing this offer.
6. The product must be received by us no later than 30 days after the original purchase date.
7. No responsibility can be accepted for claims lost or delayed in the post, incomplete or illegible. Proof of posting will not be accepted as a proof of delivery.
8. If conditions in clause 4, 4.1 and 4.2 are met, we shall refund you the purchase price by cheque within a period of 28 days.
9. You may only make a maximum of 1 claim per person.
10. This is a consumer promotion only. Neither retailers nor wholesalers may apply.
11. The address is set out below. We will not accept any liability for additional costs associated with the return, proof of delivery or carriage of the product.
12. All care should be taken to ensure the carton is sealed and protected from transit damage to avoid loss or damage to the product.
13. The value of any other offer claimed against the original purchase of the product will be deducted from any refund given.
14. This offer applies to purchases made in Australia only.
15. We shall not be liable for any delay or failure to perform due to event beyond our control.
16. The terms and conditions of this offer of and the resolution of any dispute between Zodiac Group Australia Pty Ltd and you will be governed by and construed in accordance with the laws of Australia without giving effect to any principles of conflicts of law. Any legal action or proceeding between Zodiac and you related to these terms and conditions will be brought exclusively in a court of competent jurisdiction in the state of New South Wales, Australia.
17. The conditions of this promotion do not affect your statutory rights.

Send the original invoice and your completed claim to:

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